



- 1-Preparation.
- 2-Reboot.
- 3-Troubleshoot.

### 1-Preparation.

Before doing the factory reset, you must save your daily data by properly logging out.

				**	cash back	ria payout money	cash back to client	add	N	о Туре
Solvr		Stock	More	Ē	CashBox				<	>
Item Name		Qty	Amo	0	Shift					
				▤	Reprint					
7-				$\bigcirc$	Orders					
				\$	Cashflow					
				$\bigcirc$	Sync					
			(	U	uit					
				Ŕ	Feedback	<	1		>	Custom Item
Member	Delete	6 Hold	Ple connec scal	A	Send logs	b. b.				
				ct the les	• STOCK •	Printer	e			)0

For extra safety you can also export any valuable daily reports by email or USB stick. Reports like Sales Summary and Tax reports are recommended.

< Sales Summary		🕢 Export 📑 Print
Date		
Today - Shift	140.300	836.68
From 07-08-2023 00:00 -	Total Quantity	Total Income
To 07.09.2022.02:57 -	Select	
10 07-08-2023 03:57 *	USB Flash Identified	624.22
Employee All -	Email	Bank Card
	Cancel	

## 2-Reboot.

Head the main menu of the PoS and open the setting menu. Tip: it's where you find the Wi-Fi



Click on Backup & reset---Factory data reset---Reset tablet.



The PoS will shut down and turn back on in the factory language so let's bring it back to English.

Click on the setting menu.



#### Click on the **Planet**

•	位置信息	
â	安全	
8	帐号	
G	Google	
•	语言和输入法	
•	备份和重置	

#### Then on the first option

÷	语言和输入法	:
语言 中文(	(简体)	
拼写 Goog	检查工具 le 拼写检查工具	
个人	字典	
键盘和	印输入法	

Now Hit the "+" and select English. Drag it up to the 1st position. Now the Pos is back in English!

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÷	语言偏好设置	:	
1	简体中文(中国)	$\int_{1}^{2} \equiv$	
2	English (United States)		
+	<b>L</b> 添加语言		

Finally, we have to re-install your Solvr Software.

Connect your Pos to your Wi-Fi network and open the internet browser or google chrome.

For the **Restaurant** version type this URL : ufile.io/8ld06ith For the **Retail** Version type this URL : ufile.io/r1bh480a Select **Yes** and **Allow** to the permission message you will receive.

The download will start right away and will take a minute or two to complete. The installation should follow automatically.

Open Solvr, Login, connect your receipt printer: Setting---hardware---printer---select your printer.

#### Congratulation you are all done!



# 3-Troubleshooting

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#### **Download not starting**

A common mistake is to type the URL in the Google search bar in the middle of the screen instead of the URL bar at the top of the screen.



### **Installation not starting**

Another way to do the installation is to select either **File Manager** or **File Explorer** from the Pos main menu.



Then select Internal Storage or Local Storage. From here, look for the Download folder.

You will find the solvr.apk inside. Click on it to start the installation.

