

Factory Reset.™

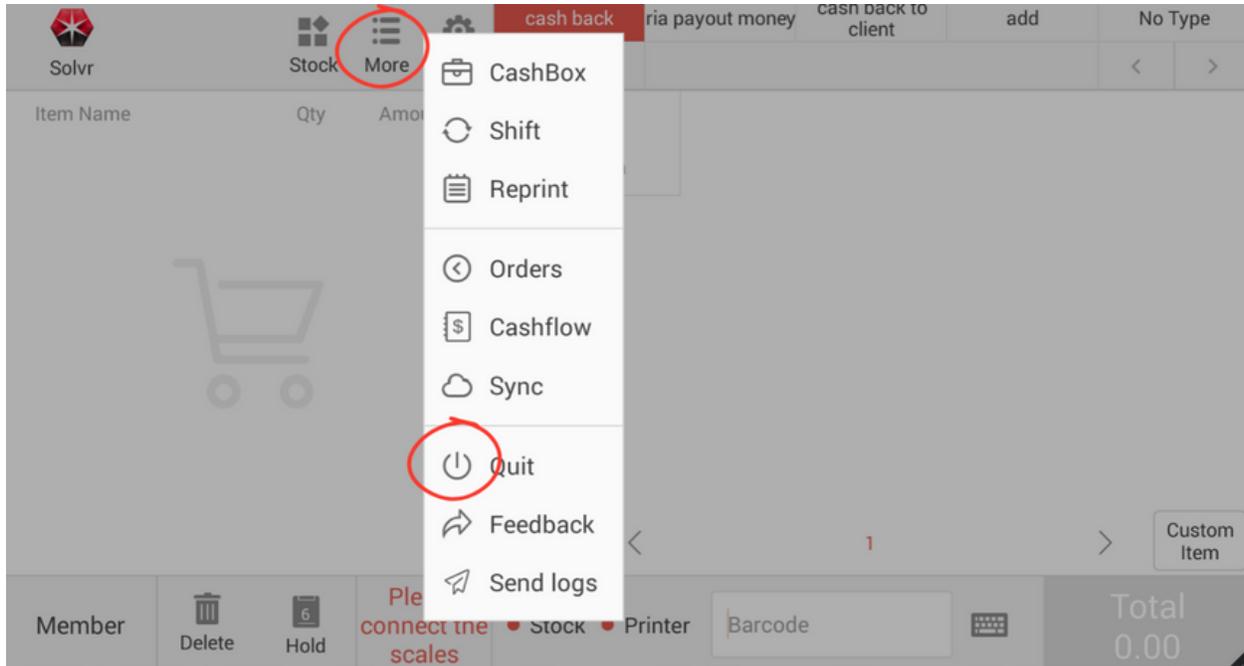
1-Preparation.

2-Reboot.

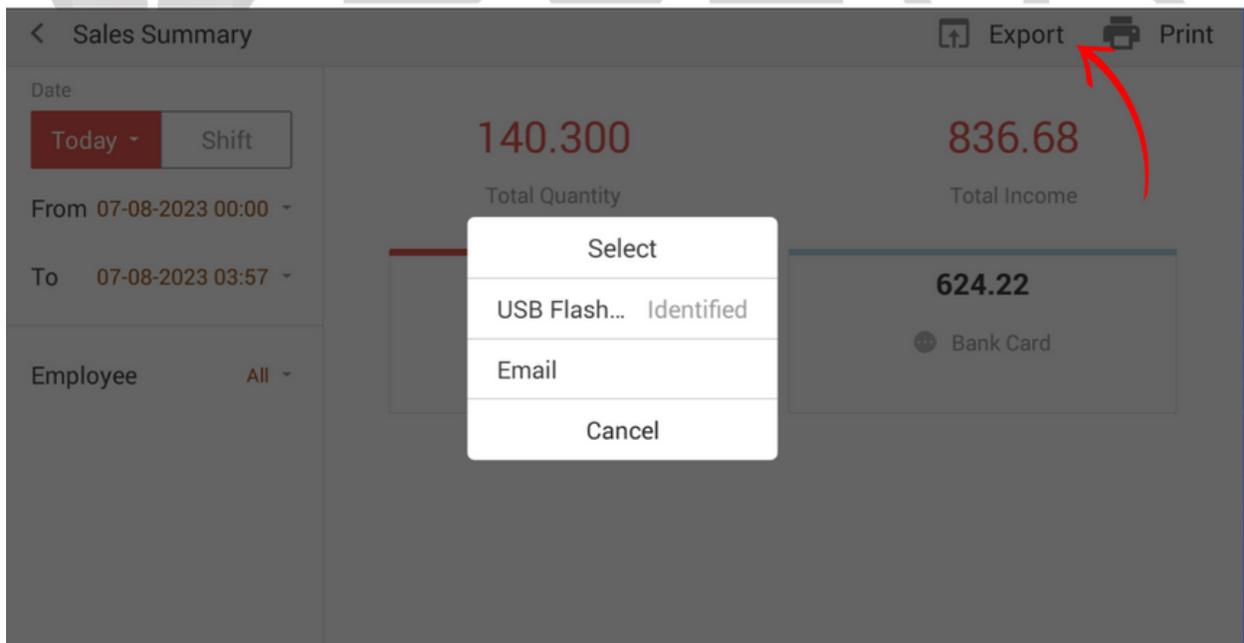
3-Troubleshoot.

1-Preparation.

Before doing the factory reset, you must save your daily data by properly logging out.

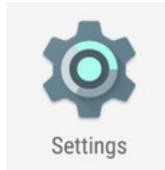


For extra safety you can also export any valuable daily reports by email or USB stick. Reports like Sales Summary and Tax reports are recommended.

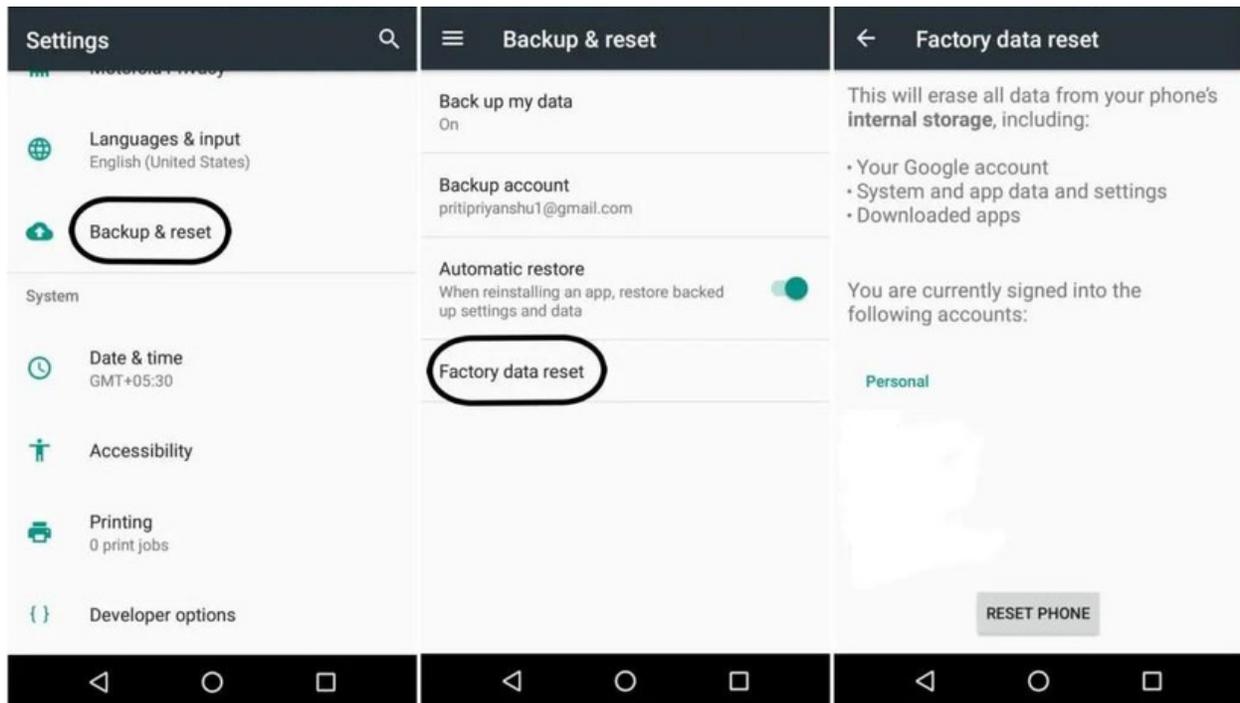


2-Reboot.

Head the main menu of the PoS and open the setting menu. Tip: it's where you find the Wi-Fi

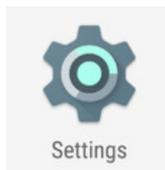


Click on Backup & reset---Factory data reset---Reset tablet.



The PoS will shut down and turn back on in the factory language so let's bring it back to English.

Click on the setting menu.



Click on the **Planet**



Then on the first option



Now Hit the “+” and select **English**. Drag it up to the 1st position. Now the Pos is back in English!



Finally, we have to re-install your Solvr Software.

Connect your Pos to your Wi-Fi network and open the internet browser or google chrome.

For the **Restaurant** version type this URL : ufile.io/8ld06ith

For the **Retail** Version type this URL : ufile.io/r1bh480a

Select **Yes** and **Allow** to the permission message you will receive.

The download will start right away and will take a minute or two to complete.

The installation should follow automatically.

Open Solvr, Login, connect your receipt printer: Setting---hardware---printer---select your printer.

Congratulation you are all done!

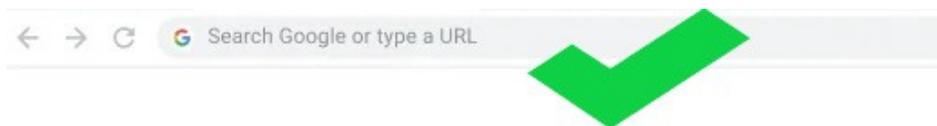


SOLVR™

3-Troubleshooting

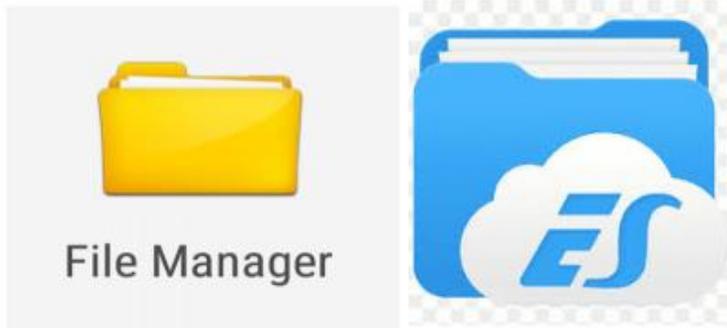
Download not starting

A common mistake is to type the URL in the Google search bar in the middle of the screen instead of the URL bar at the top of the screen.



Installation not starting

Another way to do the installation is to select either **File Manager** or **File Explorer** from the Pos main menu.



Then select **Internal Storage** or **Local Storage**. From here, look for the **Download** folder.

You will find the solvr.apk inside. Click on it to start the installation.

